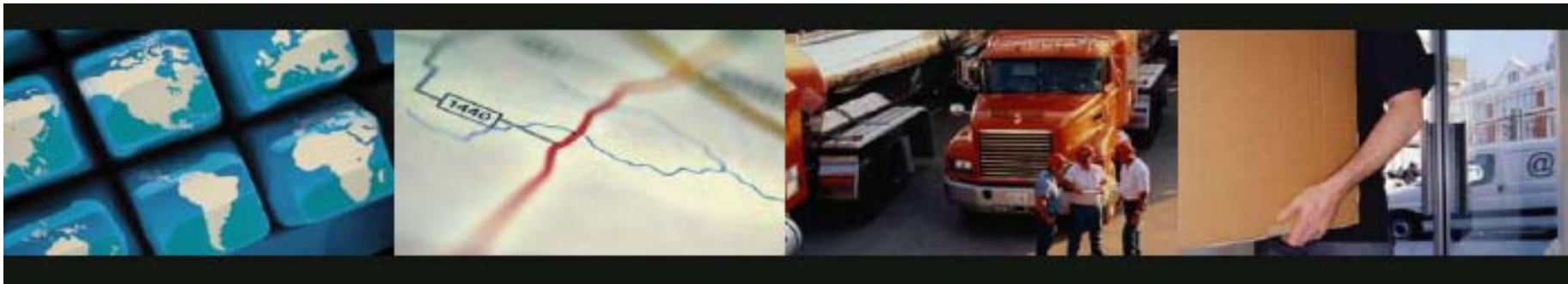


DECEMBER 2009





First Consulting, Consulting and Engineering has the power to create environments and infrastructure for the advanced information age, **First Consulting** is a comprehensive engineering services & consulting company.

Mission, Vision and Strategy of First Group Solutions

Our mission is to provide top-class solutions to banks, financial and public institutions, and all kind of business companies, following global standards, adjusted to the local market and adapted to specific requirements of individual clients.

Just like First Group was only a vision many years ago, the vision which turned into reality today, so will First Group's vision to expand the range of its products and services in every possible way, become a certain future.

We listen carefully. We want to understand everyone's issues to provide suitable processes and customized solutions.

We respect, involve and develop people. We respect other opinions. We work together in finding solutions, in explaining decisions and we support each other. We bridge borders and cultures. We consult our clients to understand the requirements of a specific market or culture while providing a global capability. We add value in whatever we do. We guarantee complete confidentiality. We commit ourselves not to communicate any confidential information without your agreement.

Consulting

We are active in Albania by providing *one-stop* solutions in the areas Marketing Research, Consulting, Training & Research and assessment services mainly to international companies operating in Albania or willing to start their business here.

So far, we have offered our services to companies operating inspectors as:

- Banking
- Management
- Telecommunications
- Pharmaceutical
- Cosmetics
- Tourism
- FMCG and distribution
- Hotel service, oil and mining, infrastructure and energy etc.
- Government staff
- Local Administration

IT Services

IT solutions services add value

There is an extraordinary range of information technology available today: IC tags, network cameras, and IPv6 (IP version 6) to name a few.

First Consulting uses these new technologies to provide high value-added solutions for the managements and engineering fields. Our intranet with wireless solution and monitoring systems are good examples. They provide economical means of remote measurement and monitoring for the information environment, new energy and resources better planning fields.

Technology Services

- Strategy & planning
- Technology assessment & specification
- Usability & accessibility strategy
- Content publishing / Distributed authoring
- Project management
- Creative & Web development Brand & visual identity
- Information architecture
- Interface design
- Flash design & development
- Online advertising / marketing
- CD-Rom / DVD-Rom design
- Technology Services Internet, intranet & extranet development
- Content management systems
- Database design & development
- Legacy & 3rd party system integration
- Security architecture

Fiber Optic Services supplies turn-key network construction services to fiber optic users primarily for power company telecommunications, data and system protection applications. We are committed to providing the most innovative solutions, the highest caliber technology and the most reliable service to all our customers.

Engineering

- Building maintenance and management business
- Building systems engineering business

Sophisticated building system engineering covering everything from info-communications, power supplies and wiring to building automation systems(BAS) and security. Our solutions link these systems into FM (Facilities Management).

Property management and real estate business The new emphasis on cash flow and the introduction of impairment accounting have turned real estate into something you “ use ” rather than something you just“ own. ”We integrate our property management expertise with our FM expertise to provide solutions that improve your finances and lead to cost savings in future years



Security

First Security strives for excellence on every stage from the projects we execute; we make planning & design for the projects, we import and distribute the systems through the country, we install the systems, and finally we provide our customers with maintenance services for all our products.

Our technical working staff is integrated by experienced problem-solving specialists, they are reliable experts on every specific technical solution, and they get periodically updated with the newest technical issues from the field.

Integrated Solution For :

- Access Control
- Intrusion Detection
- Alarm Monitoring
- Fire Detection
- CCTV, Digital Video Recording & Retrieval
- Visitor Management
- Transaction Monitoring
- Advanced and Custom Configurations

Competitive advantages

- Specialized and localized telecommunication solutions
- Local presence, knowledge of the market and established relationships with decision makers
- Top level professional technical staff
- Wide spectrum of technical experience in Albanian telecommunication networks (public and private sector)
- Superior customer service
- Cost-effective solution set
- World-class maintenance support

Technical capability

In order First to give high quality level of this support not only it has trained personal but also have technical assets in own premises and with this it encircle total readiness of First for support of more complex systems from information area.

First also have specialized tools manufactured and recommended from the manufacturer that serve for eliminating the defects of the equipment. Experts from First are also trained for usage of the tools.

With this technical capability First is one of the most professional companies on Albania market in the field of information technology, ready for realization and support of most complex systems.



Technical Support and Maintenance

Considering agreements with our principals First is authorized to give complete service support to end user, starting from project definition, and trough consultations by equipment selection, maintenance and

upgrading of installation, during the period of exploitation. For this purpose, First engage high qualify people, even from the manufacturer of the equipment when is needed.

Level of professionalism of the staff is on highest level, but nevertheless FIRST in the contracts with the principals provides direct support from the manufacturer of the equipment

Usual time of response that First is providing per call for intervention depends of the complexity of the problem. Usual time for response is next working day, and in exceptional cases where there are critical applications the response time is the same day.

Our partners

First Group's is member of Elite Group and strategic partner with CAE. Our partners have always been only the best companies .Below is the list of the most important partners that recognized First Group as a company to which they could transfer all the knowledge and skills, but as a company that can offer a lot, to be learned from. First has sales agreements, agreements on support and servicing of their products with all the mentioned partners.

We are partner as well:

- **DHL –International**
- **STI- security guard company**
- **IBM**
- **Communication Progress**



- **ISO – Certification Institute Albania**
- **Cisco Systems**
- **ITCom – HP partner**
- **Spica**

Select Clients

- | | | | |
|--------------------------------------|--|---------------------------|--|
| 1. Ministry of Interior | www.moi.gov.al | 9. Fareast Restaurant | www.far-east.al |
| 2. General Directory of State Police | www.asp.gov.al | 10. Shaga Ltd | www.shaga.com.al |
| 3. Taci Oil | www.taci-oil.com | 11. Ic Consulente Austria | www.ic-tirana.com |
| 4. ARCOLA Petroliera, Italy | www.essam.it | 12. Business Link School | www.blink-al.org |
| 5. MUVITA, Italy | www.muvita.it | 13. AIPR Institute | www.albpr.org |
| 6. PEKOMERI Ltd | www.pekomeri.com | 14. Garde of République | www.garda.gov.al |
| 7. ALSIG | www.alsig.com | 15. Alb Media Group | |
| 8. Comport | www.albcomport.com | | |

Full online services for showing all the capacity and interactive video and photo for ARCOLA Petroliera, Italy. (2005)

CONTACT OUR PROFESSIONAL IT STAFF:

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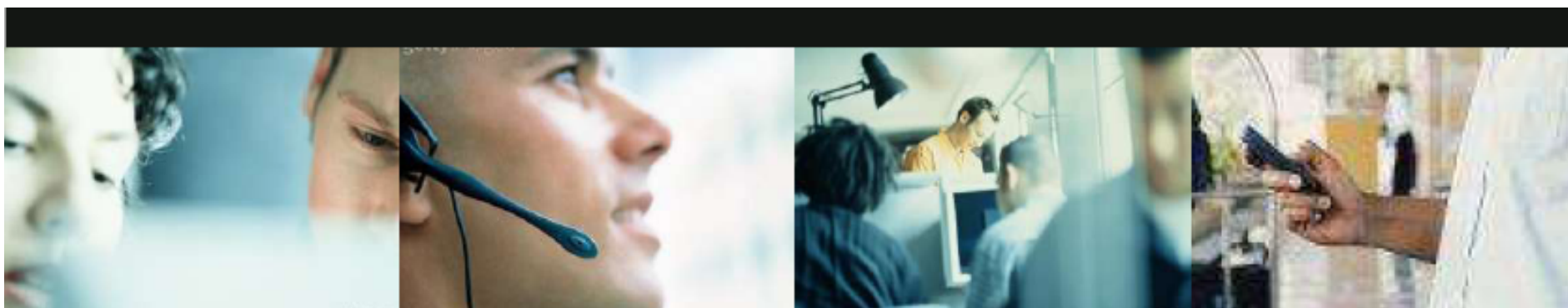
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